



## CompTIA A+ Certification

**Key Information:** 2009-10 Workforce Florida, Inc. Technical Skill Attainment list. This certification is on the CAPE funding list. DOE code is COMPT001.

### GENERAL EXAM INFORMATION

The CompTIA A+ certification is the industry standard for computer support technicians. The international, vendor-neutral certification proves competence in areas such as installation, preventative maintenance, networking, security and troubleshooting. CompTIA A+ certified technicians also have excellent customer service and communication skills to work with clients.

CompTIA A+ is the certification track of note for corporations such as Microsoft, Hewlett-Packard, Cisco and Novell. Some tech companies consider CompTIA A+ certification mandatory for service technicians.

General information may be accessed at <http://www.comptia.org/certifications/listed/a.aspx>

### TEST PREP

The latest version of CompTIA A+ is CompTIA A+ 2009 Edition. Two exams are required for certification: CompTIA A+ Essentials - exam code 220-701; and CompTIA A+ Practical Application - exam code 220-702.

The CompTIA A+ Essentials exam measures the necessary competencies of an entry-level IT professional with at least 500 hours of hands-on experience in the lab or field. It tests for the fundamentals of computer technology, networking and security, as well as the communication skills and professionalism now required of all entry-level IT professionals.

The CompTIA A+ Practical Application is an extension of the knowledge and skills identified in CompTIA A+ Essentials, with more of a "hands-on" orientation focused on scenarios in which troubleshooting and tools must be applied to resolve problems.

### TAKING THE EXAM

CompTIA certification exams are provided through Pearson VUE <http://www.vue.com/vtclocator/> and Prometric <http://www.vue.com/vtclocator/>. Click the links to find the closest testing center to you. Keiser University is a participating Pearson VUE venue. The exam fee is \$168.